



Technology Requirements at CW

Hardware & Software Requirements

Students are expected to have consistent Internet access throughout the course. If any problems prevent or delay access to the Internet, the student should contact his or her instructor or academic advisor. Instructors are not required to accept work that is missed or late because of a lack of Internet access.

Students are expected to have regular access to a computer running either Microsoft Windows 7 (or higher) or else Apple Macintosh 10.7 Lion or higher. The College of Westchester officially supports Internet Explorer 10 (or higher) for Windows, Apple Safari 5 (or higher) for the Macintosh, and Firefox 30.0 (or higher) for either operating system.

While students may use any computer or browser to access their course materials, CW may not be able to provide support and assistance to students using other browsers or operating systems than those listed above.

All students must be able to open files created by Microsoft Office 2013 (or higher) and save files in Microsoft Office formats.

Some courses will have additional software requirements, and are available within each course syllabus in the Course Overview section.

To enroll in classes online, you must have access to a computer with the following minimum requirements:

Hardware:

- At least 10.0 GB of free hard-drive space (additional space may be needed for multimedia files)
- 1024 x 768 monitor with a 16-bit or greater video card (24-bit preferred)
- DVD-ROM drive
- Sound card with speakers and microphone (for selected courses)
- A computer with a camera is required

Software:

- Either a current version of Microsoft Windows 7 or higher or a current version of Mac OS 10.7 Lion or a newer version of either system is mandatory.
- Microsoft Office 2013 (Word, Excel, PowerPoint) or a more recent version
- A current antivirus and antispyware application that is updated regularly for Windows computers
- Internet Explorer 10.0 or a more recent version, or Firefox 30 or higher, Google Chrome or Safari
- Adobe® Reader® 9.0 or a more recent version (free download)
- Adobe® Flash Player 9.0 or a more recent version (free download)
- Sun Java 2 SDK (Java 2.5) or a more recent version for PC (free download)
- Classic Java (MRJ 2.2.5) or a more recent version for Mac (free download)

Internet/Email:

- An Internet service provider (ISP) providing broadband services

Notes:

** Please contact our Help Desk support group by calling (855) 577-2036 should you have any questions regarding the technical specifications listed above.

** It is strongly recommended that you have a service or support contract for the computer you intend to use for educational purposes in order to keep pace with your classes in the event of a problem or equipment failure.