

State	Consumer Complaint Contact Information as of 3/2016
Connecticut	<p style="text-align: center;"><b>Connecticut Office of Higher Education Education and Employment Information Center</b> 61 Woodland Street, Hartford, CT 06105-2326 1-800-842-0229, <a href="mailto:edinfo@ctohe.org">edinfo@ctohe.org</a> <a href="http://www.ctohe.org/Student">http://www.ctohe.org/Student</a></p> <p style="text-align: center;"><b>Connecticut Department of Consumer Protection</b> 165 Capitol Avenue, Room 110, Hartford CT 06106-1630 Consumer Complaint Hotline: 1-800-842-2649 <a href="http://www.ct.gov/dcp/cwp/view.asp?a=4302&amp;q=506512">http://www.ct.gov/dcp/cwp/view.asp?a=4302&amp;q=506512</a> <a href="http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPF2-2.pdf">http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPF2-2.pdf</a></p>
Delaware	<p style="text-align: center;"><b>Delaware Higher Education Office</b> Carvel State Office Building, 5th Floor, 820 N. French Street Wilmington, DE 19801-3509 <a href="mailto:dheo@doe.k12.de.us">dheo@doe.k12.de.us</a> <a href="http://www.doe.k12.de.us/">http://www.doe.k12.de.us/</a></p> <p style="text-align: center;"><b>Delaware Department of Justice Consumer Protection Division</b> 820 N. French Street 5th floor, Wilmington, DE 19801 302-577-8600; <a href="mailto:Consumer.protection@state.de.us">Consumer.protection@state.de.us</a> <a href="http://attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml">http://attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml</a></p>
Florida	<p style="text-align: center;"><b>Commission for Independent Education</b> 325 W. Gaines Street, Suite 1414 Tallahassee, FL. 32399-0400 or e-mail: <a href="mailto:cieinfo@fldoe.org">cieinfo@fldoe.org</a> or Fax: 850-245-3238 <a href="http://www.fldoe.org/policy/cie/file-a-complaint.shtml">http://www.fldoe.org/policy/cie/file-a-complaint.shtml</a></p> <p style="text-align: center;"><b>Consumer Protection Division Florida Office of the Attorney General</b> The Capitol Tallahassee, FL 32399-1050 Citizens Services 850-414-3990 <a href="http://www.myfloridalegal.com/pages.nsf/Main/18A7753257FE439085256CC9004EC4F7">http://www.myfloridalegal.com/pages.nsf/Main/18A7753257FE439085256CC9004EC4F7</a></p>

Georgia

**Georgia Nonpublic Postsecondary Education Commission**

2082 E. Exchange Pl. #220

Tucker, GA 30084-5334

<http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/>

**Georgia Department of Law**

**Consumer Protection Unit**

2 Martin Luther King, Jr Drive SE, Suite 356

Atlanta, GA 30334-9077

Phone: 1-404-651-8600; Fax: 1-404-6519018

<http://consumer.georgia.gov/consumer-services/filing-a-complaint>

Idaho

**Idaho State Board of Education**

Attn: State Coordinator for Private Colleges & Proprietary Schools

650 West State Street, P.O. Box 83720, Boise, ID 83720-0037

208-332-1587, [valerie.fenske@osbe.idaho.gov](mailto:valerie.fenske@osbe.idaho.gov)

[https://boardofed.idaho.gov/priv\\_col\\_univ/student\\_complaint.asp](https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp)

**Idaho Office of the Attorney General**

**Consumer Protection Division**

954 W. Jefferson, 2<sup>nd</sup> Floor, P.O. Box 83720, Boise, ID 83720-0010

1-800-432-3545

<http://www.ag.idaho.gov/consumerProtection/forms/ComplaintFormInformation.html>

Louisiana

**Louisiana Attorney General Office**

**Consumer Protection Section**

P.O. Box 94005, Baton Rouge, LA 70804-9005

[ConsumerInfo@ag.state.la.us](mailto:ConsumerInfo@ag.state.la.us),

1-800-351-4889, or 225-326-6400

<http://www.ag.state.la.us/Article.aspx?articleID=36&catID=0>

Secondarily, complaints may also be sent to: **Louisiana Board of Regents**

**Attn: Student Complaint**

P.O. Box 3677, Baton Rouge, LA 70821-3677

<http://www.regents.la.gov/page/StudentComplaints>

<p><b>Maine</b></p>	<p align="center"> <b>Maine Department of Education</b>  <b>Attn: Complaints- Higher Education</b>            23 State House Station            Augusta, ME 04333-0023  <a href="mailto:Harry.osgood@maine.gov">Harry.osgood@maine.gov</a> </p> <p align="center"> <b>Maine Attorney General</b>  <b>Consumer Information and Mediation Service</b>            6 State House Station Augusta, ME 04333  <a href="mailto:Consumer.mediation@maine.gov">Consumer.mediation@maine.gov</a>  <a href="http://www.maine.gov/ag/consumer/complaints/index.shtml">http://www.maine.gov/ag/consumer/complaints/index.shtml</a> </p>	
<p><b>Nebraska</b></p>	<p align="center"> <b>Nebraska Coordinating Commission for Postsecondary Education</b>            P.O. Box 95005            Lincoln, NE 68509-5005            402-471-2847  <a href="http://www.ccpe.state.ne.us/PublicDoc/Ccpe/Complaint.asp">http://www.ccpe.state.ne.us/PublicDoc/Ccpe/Complaint.asp</a>  <a href="http://www.ccpe.state.ne.us/Asp2/StdntCmplntFrm/cFrm.aspx">http://www.ccpe.state.ne.us/Asp2/StdntCmplntFrm/cFrm.aspx</a> </p> <p align="center"> <b>Nebraska Attorney General, Consumer Protection Division</b>            2115 State Capitol            Lincoln, NE 68509            Consumer Protection Hotline: (800) 727-6432  <a href="http://ago.nebraska.gov/consumer_protection">http://ago.nebraska.gov/consumer_protection</a> </p>	<p align="center"> <b>Nebraska Department of Education - Private Postsecondary Career Schools Investigations Office</b>            301 Centennial Mall South, P.O. Box 98987            Lincoln, NE 68509-4987            402-471-4825  <a href="http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf">http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf</a> </p>
<p><b>New Hampshire</b></p>	<p align="center"> <b>New Hampshire Department of Education</b>  <b>Division of Higher Education, Complaints</b>            101 Pleasant Street, Concord, NH 03301            (603) 271-0257; <a href="mailto:Patricia.Edes@doe.nh.gov">Patricia.Edes@doe.nh.gov</a>  <a href="http://education.nh.gov/highered/compliance-allegation.htm">http://education.nh.gov/highered/compliance-allegation.htm</a> </p> <p align="center"> <b>Consumer Protection and Antitrust Bureau</b>  <b>New Hampshire Office of the Attorney General</b>            33 Capitol Street, Concord, NH 03301            Hotline: 1-888-468 or 603-271-3641; <a href="mailto:DOJ-CPB@doj.nh.gov">DOJ-CPB@doj.nh.gov</a>  <a href="http://doj.nh.gov/consumer/complaints/index.htm">http://doj.nh.gov/consumer/complaints/index.htm</a> </p>	
<p><b>New Jersey</b></p>	<p align="center"> <b>New Jersey Secretary of Higher Education</b>  <b>Attn: Complaints</b>            P.O. Box 542, Trenton, NJ 08625            609-292-4310  <a href="http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a> </p>	<p align="center"> <b>New Jersey Office of Attorney General</b>  <b>Division of Consumer Affairs</b>            124 Halsey Street, P.O. Box 45025, Newark, New Jersey 07101            Service Center #: 973-504-6200  <a href="http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx">http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx</a> </p>

<p><b>New York</b></p>	<p><b>Office of College and University Evaluation New York State Education Department</b> EBA Room 969, 89 Washington Avenue, Albany, NY 12234 518-474-1551; <a href="mailto:ocueinfo@nysed.gov">ocueinfo@nysed.gov</a> <a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a></p>	<p><b>Office of the New York State Attorney General</b> The Capitol, Albany, NY 12224-0341 General Helpline: 1-800-771-7755 (for calls made within New York) <a href="http://www.ag.ny.gov/complaint-forms">http://www.ag.ny.gov/complaint-forms</a></p>
<p><b>North Carolina</b></p>	<p><b>North Carolina Post-Secondary Complaints</b> c/o Assistant Director of Licensure University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27514 919-962-4558; <a href="mailto:studentcomplaint@northcarolina.edu">studentcomplaint@northcarolina.edu</a> <a href="http://www.northcarolina.edu/?q=complaints">http://www.northcarolina.edu/?q=complaints</a> <a href="http://www.northcarolina.edu/sites/default/files/documents/student_complaint_policy.pdf">http://www.northcarolina.edu/sites/default/files/documents/student_complaint_policy.pdf</a></p>	<p><b>Consumer Protection North Carolina Attorney General's Office</b> Mail Service Center 9001, Raleigh, NC 27699-9001 1-877-566-7226 (residents within N.C.)/1-919-716-6000 (residents outside of N.C.) <a href="http://www.ncdoj.gov/complaint.aspx">http://www.ncdoj.gov/complaint.aspx</a> <a href="http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx">http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</a></p>
<p><b>Ohio</b></p>	<p><b>Ohio Department of Higher Education</b> 25 South Front Street Columbus, OH 43215-4183 1-614-728-3095, Matt Exline <a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a></p> <p><b>Ohio Attorney General, Consumer Protection Section</b> 30 E. Broad St., 14th floor Columbus, OH 43215-3400 Local 614-466-4986; toll-free 1-800-282-0515 <a href="http://www.ohioattorneygeneral.gov/consumercomplaint">http://www.ohioattorneygeneral.gov/consumercomplaint</a></p>	<p><b>Ohio State Board of Career Colleges and Schools</b> 30 East Broad Street, Suite 2481 Columbus, OH 43215 Local 614-466-2752; toll-free 877-275-4219 <a href="mailto:bpsr@scr.state.oh.us">bpsr@scr.state.oh.us</a> <a href="http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx">http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</a></p>
<p><b>South Carolina</b></p>	<p><b>South Carolina Commission on Higher Education</b> 1122 Lady St., Suite 300 Columbia, SC 29201 803-737-3918; <a href="mailto:cbarton@che.sc.gov">cbarton@che.sc.gov</a> <a href="http://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx">http://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx</a> <i>scroll down to "Student Complaint Form"</i></p> <p><b>South Carolina Department of Consumer Affairs</b> 2221 Devine St, Suite 200, P.O. Box 5757 Columbia, SC 29250-5246 1-800-922-1594 or 1-803-734-4200; <a href="mailto:scdca@scconsumer.gov">scdca@scconsumer.gov</a> <a href="http://www.consumer.sc.gov/consumer/ComplaintInstructions/Pages/default.aspx">http://www.consumer.sc.gov/consumer/ComplaintInstructions/Pages/default.aspx</a></p>	

<p><b>Tennessee</b></p>	<p align="center"> <b>Tennessee Higher Education Commission</b>  <b>Division of Postsecondary School Authorization – Attn: Complaints</b>            404 James Robertson Parkway, Suite 1900, Nashville, TN 37243            1-615-741-5293  <a href="https://www.tn.gov/thec/article/consumer-services">https://www.tn.gov/thec/article/consumer-services</a> </p> <p align="center"> <b>Tennessee Division of Consumer Affairs</b>            500 James Robertson Pkwy, 5<sup>th</sup> Floor, Nashville, TN 37243-0600            615-741-4737; if inside TN 1-800-342-8385  <a href="http://attorneygeneral.tn.gov/cpro/filecomplaint.html">http://attorneygeneral.tn.gov/cpro/filecomplaint.html</a> </p>	
<p><b>Vermont</b></p>	<p align="center"> <b>Vermont Agency of Education</b>  <b>Vermont Department of Education – Attn: Postsecondary Complaint</b>            120 State Street, Montpelier, VT 05620-2501  <a href="http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf">http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf</a> </p> <p align="center"> <b>Vermont Attorney General's Office</b>            109 State Street, Montpelier, VT 05609-1001            802-828-3171; <a href="mailto:ago.cap@vermont.gov">ago.cap@vermont.gov</a>  <a href="http://ago.vermont.gov/focus/consumer-info.php">http://ago.vermont.gov/focus/consumer-info.php</a> </p>	
<p><b>Washington</b></p>	<p align="center"> <b>Washington Student Achievement Council</b>            917 Lakeridge Way, P.O. Box 43430            Olympia, WA 98504-3430            1-360-753-7800; <a href="mailto:DegreeAuthorization@wsac.wa.gov">DegreeAuthorization@wsac.wa.gov</a>  <a href="http://www.wsac.wa.gov/protecting-education-consumers">http://www.wsac.wa.gov/protecting-education-consumers</a> </p>	<p align="center"> <b>Washington State Office of The Attorney General</b>  <b>Consumer Protection Division</b>            800 5<sup>th</sup> Ave, Suite 2000, Seattle, WA 98104-3188            1-800-551-4636 (in-state); 1-206-464-6684 (out-of-state)  <a href="http://www.atg.wa.gov/contact-us">http://www.atg.wa.gov/contact-us</a> </p>