

State	Consumer Complaint Contact Information as of 10/2015
Connecticut	<p style="text-align: center;">Connecticut Office of Higher Education Education and Employment Information Center 61 Woodland Street, Hartford, CT 06105-2326 1-800-842-0229, edinfo@ctohe.org http://www.ctohe.org/Student</p> <p style="text-align: center;">Connecticut Department of Consumer Protection 165 Capitol Avenue, Room 110, Hartford CT 06106-1630 Consumer Complaint Hotline: 1-800-842-2649 http://www.ct.gov/dcp/cwp/view.asp?a=4302&q=506512 http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPF2-2.pdf</p>
Delaware	<p style="text-align: center;">Delaware Higher Education Office Carvel State Office Building, 5th Floor, 820 N. French Street Wilmington, DE 19801-3509 dheo@doe.k12.de.us http://www.doe.k12.de.us/</p> <p style="text-align: center;">Delaware Department of Justice Consumer Protection Division 820 N. French Street 5th floor, Wilmington, DE 19801 302-577-8600; Consumer.protection@state.de.us http://attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml</p>
Idaho	<p style="text-align: center;">Idaho State Board of Education Attn: State Coordinator for Private Colleges & Proprietary Schools 650 West State Street, P.O. Box 83720, Boise, ID 83720-0037 208-332-1587, valerie.fenske@osbe.idaho.gov https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp</p> <p style="text-align: center;">Idaho Office of the Attorney General Consumer Protection Division 954 W. Jefferson, 2nd Floor, P.O. Box 83720, Boise, ID 83720-0010 1-800-432-3545 http://www.ag.idaho.gov/consumerProtection/forms/ComplaintFormInformation.html</p>

<p>Louisiana</p>	<p align="center"> Louisiana Attorney General Office Consumer Protection Section P.O. Box 94005, Baton Rouge, LA 70804-9005 ConsumerInfo@ag.state.la.us, 1-800-351-4889, or 225-326-6400 http://www.ag.state.la.us/Article.aspx?articleID=36&catID=0 </p> <p align="center"> Secondarily, complaints may also be sent to: Louisiana Board of Regents Attn: Student Complaint P.O. Box 3677, Baton Rouge, LA 70821-3677 http://www.regents.la.gov/page/StudentComplaints </p>	
<p>Maine</p>	<p align="center"> Maine Department of Education Attn: Complaints- Higher Education 23 State House Station Augusta, ME 04333-0023 Harry.osgood@maine.gov </p> <p align="center"> Maine Attorney General Consumer Information and Mediation Service 6 State House Station Augusta, ME 04333 Consumer.mediation@maine.gov http://www.maine.gov/ag/consumer/complaints/index.shtml </p>	
<p>Nebraska</p>	<p align="center"> Nebraska Coordinating Commission for Postsecondary Education P.O. Box 95005 Lincoln, NE 68509-5005 402-471-2847 http://www.ccpe.state.ne.us/PublicDoc/Ccpe/Complaint.asp http://www.ccpe.state.ne.us/Asp2/StdntCmplntFrm/cFrm.aspx </p> <p align="center"> Nebraska Attorney General, Consumer Protection Division 2115 State Capitol Lincoln, NE 68509 Consumer Protection Hotline: (800) 727-6432 http://ago.nebraska.gov/consumer_protection </p>	<p align="center"> Nebraska Department of Education - Private Postsecondary Career Schools Investigations Office 301 Centennial Mall South, P.O. Box 98987 Lincoln, NE 68509-4987 402-471-4825 http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf </p>

<p>New Hampshire</p>	<p>New Hampshire Department of Education Division of Higher Education, Complaints 101 Pleasant Street, Concord, NH 03301 (603) 271-0257; Patricia.Edes@doe.nh.gov http://education.nh.gov/highered/compliance-allegation.htm</p> <p>Consumer Protection and Antitrust Bureau New Hampshire Office of the Attorney General 33 Capitol Street, Concord, NH 03301 Hotline: 1-888-468 or 603-271-3641; DOJ-CPB@doj.nh.gov http://doj.nh.gov/consumer/complaints/index.htm</p>	
<p>New Jersey</p>	<p>New Jersey Secretary of Higher Education Attn: Complaints P.O. Box 542, Trenton, NJ 08625 609-292-4310 http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</p>	<p>New Jersey Office of Attorney General Division of Consumer Affairs 124 Halsey Street, P.O. Box 45025, Newark, New Jersey 07101 Service Center #: 973-504-6200 http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx</p>
<p>New York</p>	<p>Office of College and University Evaluation New York State Education Department EBA Room 969, 89 Washington Avenue, Albany, NY 12234 518-474-1551; ocueinfo@nysed.gov http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</p>	<p>Office of the New York State Attorney General The Capitol, Albany, NY 12224-0341 General Helpline: 1-800-771-7755 (for calls made within New York) http://www.ag.ny.gov/complaint-forms</p>
<p>North Carolina</p>	<p>North Carolina Post-Secondary Complaints c/o Assistant Director of Licensure University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27514 919-962-4558; studentcomplaint@northcarolina.edu http://www.northcarolina.edu/?q=complaints http://www.northcarolina.edu/sites/default/files/documents/student_complaint_policy.pdf</p>	<p>Consumer Protection North Carolina Attorney General's Office Mail Service Center 9001, Raleigh, NC 27699-9001 1-877-566-7226 (residents within N.C.)/1-919-716-6000 (residents outside of N.C.) http://www.ncdoj.gov/complaint.aspx http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</p>

<p>Ohio</p>	<p>Ohio Department of Higher Education 25 South Front Street Columbus, OH 43215-4183 1-614-728-3095, Matt Exline https://www.ohiohighered.org/students/complaints</p> <p>Ohio Attorney General, Consumer Protection Section 30 E. Broad St., 14th floor Columbus, OH 43215-3400 Local 614-466-4986; toll-free 1-800-282-0515 http://www.ohioattorneygeneral.gov/consumercomplaint</p>	<p>Ohio State Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215 Local 614-466-2752; toll-free 877-275-4219 bpsr@scr.state.oh.us http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</p>
<p>South Carolina</p>	<p>South Carolina Commission on Higher Education 1122 Lady St., Suite 300 Columbia, SC 29201 803-737-3918; cbarton@che.sc.gov http://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx <i>scroll down to "Student Complaint Form"</i></p> <p>South Carolina Department of Consumer Affairs 2221 Devine St, Suite 200, P.O. Box 5757 Columbia, SC 29250-5246 1-800-922-1594 or 1-803-734-4200; scdca@scconsumer.gov http://www.consumer.sc.gov/consumer/ComplaintInstructions/Pages/default.aspx</p>	
<p>Tennessee</p>	<p>Tennessee Higher Education Commission Division of Postsecondary School Authorization – Attn: Complaints 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 1-615-741-5293 https://www.tn.gov/thec/article/consumer-services</p> <p>Tennessee Division of Consumer Affairs 500 James Robertson Pkwy, 5th Floor, Nashville, TN 37243-0600 615-741-4737; if inside TN 1-800-342-8385 http://attorneygeneral.tn.gov/cpro/filecomplaint.html</p>	
<p>Vermont</p>	<p>Vermont Agency of Education Vermont Department of Education – Attn: Postsecondary Complaint 120 State Street, Montpelier, VT 05620-2501 http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf</p> <p>Vermont Attorney General's Office 109 State Street, Montpelier, VT 05609-1001 802-828-3171; ago.cap@vermont.gov http://ago.vermont.gov/focus/consumer-info.php</p>	

Washington

Washington Student Achievement Council

917 Lakeridge Way, P.O. Box 43430
Olympia, WA 98504-3430

1-360-753-7800; DegreeAuthorization@wsac.wa.gov
<http://www.wsac.wa.gov/protecting-education-consumers>

Washington State Office of The Attorney General

Consumer Protection Division

800 5th Ave, Suite 2000, Seattle, WA 98104-3188
1-800-551-4636 (in-state); 1-206-464-6684 (out-of-state)
<http://www.atg.wa.gov/contact-us>