

State	Consumer Complaint Contact Information As of 3/2017	
	<p>Students must first follow the grievance procedures as provided in the catalog and student handbook. If the student still believes that he/she has been aggrieved by The College after following the procedures, the student may file a complaint (except for complaints about grades or student conduct violations) with the New York State Department of Education (see contact information below).</p> <p><u>Out-of-state enrolled and prospective students (excluding Florida):</u> Complaints pertaining to distance education programs being offered by out-of-state institution operating under a nationwide reciprocity agreement - known as the State Authorization Reciprocity Agreement (NC-SARA) - need to contact the State Portal Agency of the institution home state within two years of the incident about which the complaint is made. As noted in the above paragraph, the student must first follow the grievance procedure as provided in the catalog and student handbook. CW is a voluntary institutional member of NC-SARA and its State Portal Agency is the New York State Department of Education (contact information noted below).</p> <p><u>Florida enrolled and prospective students</u> should file the complaint with the State of Florida (see contact information below). The College's grievance procedure must be followed first as noted in the first paragraph above.</p>	<p>In accordance with federal regulatory requirements, below are states with contact information for state agencies responsible for oversight of higher education institutions (left column) as well as state consumer protection offices contact information (right column).</p>
Alabama	<p><b>Alabama Dept of Postsecondary Education (ADPE)</b>  <b>Office of Private School Licensing Division</b>  P.O. Box 302130  Montgomery, AL 36130-2130  Email: <a href="mailto:complaints@accs.edu">complaints@accs.edu</a>  Website: <a href="https://www.accs.cc/index.cfm/school-licensure/complaints/">https://www.accs.cc/index.cfm/school-licensure/complaints/</a></p>	<p><b>Office of Alabama Attorney General</b>  <b>Consumer Interest Division</b>  P.O. Box 300152  Montgomery, AL 36130  Consumer Hotline: 1-800-392-5658 or 334-242-7335  Website: <a href="http://www.ago.state.al.us/Page-Consumer-Protection">http://www.ago.state.al.us/Page-Consumer-Protection</a></p>
Alaska	<p><b>Alaska Commission on Postsecondary Education (ACPE)</b>  P.O. Box 110505  Juneau, AK 99811-0505  For information, contact Program Coordinator for Institutional Authorization: 907-465-6741  Or email <a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a>  Website: <a href="http://acpe.alaska.gov/ABOUT_US/Consumer_Protection">http://acpe.alaska.gov/ABOUT_US/Consumer_Protection</a></p>	<p><b>State of Alaska</b>  <b>Office of the Attorney General</b>  1031 W. 4<sup>th</sup> Avenue, Ste 200  Anchorage, AK 99501-5903  Call 907-269-5200 (Anchorage) or tollfree outside of Anchorage (1-888-576-2529)  Website:  <a href="http://www.law.alaska.gov/department/civil/consumer/cp_complaint.htm">http://www.law.alaska.gov/department/civil/consumer/cp_complaint.htm</a></p>

<p><b>Arizona</b></p>	<p><b>Arizona State Board for Private Postsecondary Education</b>  1400 W. Washington Street, Room 260  Phoenix, AZ 85007  Phone: 602-542-5709  Website: <a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a></p>	<p><b>Office of the Attorney General  Consumer Information and Complaints</b>  1275 W. Washington Street  Phoenix, AZ 85007-2928  602-542-5763 (Phoenix) or 1-800-352-8431 (outside Metro Phoenix)  Email: <a href="mailto:consumerinfo@azag.gov">consumerinfo@azag.gov</a>  Website: <a href="https://www.azag.gov/consumer/procedure">https://www.azag.gov/consumer/procedure</a></p>
<p><b>Arkansas</b></p>	<p><b>Arkansas Department of Higher Education</b>  423 Main Street, Ste 400  Little Rock, AR 72201  Phone: 501-371-2000  Email: <a href="mailto:ICAC@adhe.edu">ICAC@adhe.edu</a>  Website: <a href="http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/">http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/</a></p> <p><b>Arkansas State Board of Private Career Education</b>  501 Woodlane, Ste 312  Little Rock, AR 72201  501-683-8000  Website: <a href="http://www.sbpce.arkansas.gov/complaint-process">http://www.sbpce.arkansas.gov/complaint-process</a></p>	<p><b>Office of Arkansas Attorney General  Consumer Protection Division</b>  323 Center Street  Little Rock, AR 72201  Hotline: 1-800-482-8982  Email: <a href="mailto:consumer@arkansasag.gov">consumer@arkansasag.gov</a>  Website: <a href="http://arkansasag.gov/consumer-protection/">http://arkansasag.gov/consumer-protection/</a></p>
<p><b>California</b></p>	<p><b>CW does not presently enroll residents of California in any of its distance education programs.</b></p>	

<p><b>Colorado</b></p>	<p><b>Colorado Department of Higher Education</b>  1560 Broadway, Ste 1600  Denver, CO 80202  Call for further info: 303-862-3001  Website:  <a href="http://higher.ed.colorado.gov/Academics/complaints/default.html">http://higher.ed.colorado.gov/Academics/complaints/default.html</a></p>	<p><b>Office of the Attorney General  Consumer Protection Section  Colorado Department of Law</b>  Ralph L. Carr Judicial Bldg  1300 Broadway, 7<sup>th</sup> Floor  Denver, CO 80203  Call: 1-800-222-4444  Website: <a href="https://www.stopfraudcolorado.gov/about-consumer-protection/reporting-fraud">https://www.stopfraudcolorado.gov/about-consumer-protection/reporting-fraud</a></p>
<p><b>Connecticut</b></p>	<p><b>Connecticut Office of Higher Education  Education &amp; Employment Information Center</b>  450 Columbus Blvd, Ste 510  Hartford, CT 06103-1841  Phone: 1-860-947-1800  Email: <a href="mailto:edinfo@ctohe.org">edinfo@ctohe.org</a>  Website: <a href="http://www.ctohe.org/StudentComplaints.shtml">http://www.ctohe.org/StudentComplaints.shtml</a></p>	<p><b>Connecticut Department of Consumer Protection  Complaint Center</b>  450 Columbus Blvd, Ste 901  Hartford, CT 06103  Hotline in CT: 1-800-842-2649  Website: <a href="http://www.ct.gov/dcp/cwp/view.asp?a=4302&amp;q=506512">http://www.ct.gov/dcp/cwp/view.asp?a=4302&amp;q=506512</a></p>
<p><b>Delaware</b></p>	<p><b>Delaware Higher Education Office</b>  Carvel State Office Building, 5th Fl  820 N. French Street  Wilmington, DE 19801-3509  Email: <a href="mailto:dheo@doe.k12.de.us">dheo@doe.k12.de.us</a>  Website: <a href="http://www.doe.k12.de.us/">http://www.doe.k12.de.us/</a></p>	<p><b>Delaware Department of Justice  Consumer Protection Division</b>  Carvel State Office Building  820 N. French Street  Wilmington, DE 19801  Phone: 302-577-8600  Email: <a href="mailto:Consumer.protection@state.de.us">Consumer.protection@state.de.us</a>  Website:  <a href="http://attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml">http://attorneygeneral.delaware.gov/fraud/cpu/complaint.shtml</a></p>
<p><b>District of  Columbia</b></p>	<p><b>Office of the State Superintendent of Education  Higher Education Licensure Commission</b>  810 First Street NE, Second Floor  Washington, DC 20002  Phone: 202-727-6436  website: <a href="http://osse.dc.gov/service/public-complaints">http://osse.dc.gov/service/public-complaints</a></p>	<p><b>Office of the Attorney General  Consumer Protection Division</b>  441 Fourth Street, N.W., Suite 600 South  Washington, DC 20001  Hotline: 202-442-9828  Email: <a href="mailto:consumerprotection@dc.gov">consumerprotection@dc.gov</a>  Website: <a href="http://oag.dc.gov/consumerprotection">http://oag.dc.gov/consumerprotection</a></p>

<p><b>Florida</b></p>	<p><b>Commission for Independent Education (CIE)</b>  325 W. Gaines Street, Suite 1414  Tallahassee, FL 32399-0400  Or email: <a href="mailto:cieinfo@fldoe.org">cieinfo@fldoe.org</a>  Website: <a href="http://www.fldoe.org/policy/cie/file-a-complaint.stml">http://www.fldoe.org/policy/cie/file-a-complaint.stml</a></p>	<p><b>Consumer Protection Division  Florida Office of the Attorney General</b>  The Capitol  Tallahassee, FL 32399-1050  Citizens Services: 850-414-3990  Website:  <a href="http://www.myfloridalegal.com/pages.nsf/Main/18A7753257FE439085256CC9004EC4F7">http://www.myfloridalegal.com/pages.nsf/Main/18A7753257FE439085256CC9004EC4F7</a></p>
<p><b>Georgia</b></p>	<p><b>Georgia Nonpublic Postsecondary Education Commission</b>  2082 E. Exchange Pl #220  Tucker, GA 30084-5334  Website: <a href="https://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/">https://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/</a></p>	<p><b>Georgia Department of Law  Consumer Protection Unit</b>  2 Martin Luther King, Jr Drive SE, Suite 356  Atlanta, GA 30334-9077  Phone: 1-404-651-8600  Website: <a href="http://consumer.georgia.gov/consumer-services/filing-a-complaint">http://consumer.georgia.gov/consumer-services/filing-a-complaint</a></p>
<p><b>Hawaii</b></p>	<p><b>Hawaii Post-Secondary Education Authorization Program (HPEAP)</b>  Phone: 1-808-586-7327  Email: <a href="mailto:hpeap@dcca.hawaii.gov">hpeap@dcca.hawaii.gov</a>  Website: <a href="http://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/">http://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/</a></p>	<p><b>State of Hawaii  Office of Consumer Protection  Department of Commerce and Consumer Affairs</b>  235 South Beretania St, Rm 801  Honolulu, HI 96813-2419  Phone: 1-808-586-2630  Website: <a href="http://cca.hawaii.gov/ocp/consumer-complaint/">http://cca.hawaii.gov/ocp/consumer-complaint/</a></p>
<p><b>Idaho</b></p>	<p><b>Idaho State Board of Education  Attn: State Coordinator for Private Colleges &amp; Proprietary Schools</b>  650 West State Street  P.O. Box 83720  Boise, ID 83720-0037  Phone: 208-334-2270 (main office)  Email: <a href="mailto:valerie.fenske@osbe.idaho.gov">valerie.fenske@osbe.idaho.gov</a>  Website:  <a href="https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp">https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp</a></p>	<p><b>Idaho Office of the Attorney General  Consumer Protection Division</b>  954 W. Jefferson, 2<sup>nd</sup> Floor  P.O. Box 83720  Boise, ID 83720-0010  Phone: 1-800-432-3545  Website:  <a href="http://www.ag.idaho.gov/consumerProtection/forms/ComplaintFormInformation.html">http://www.ag.idaho.gov/consumerProtection/forms/ComplaintFormInformation.html</a></p>

<p><b>Illinois</b></p>	<p><b>Illinois Board of Higher Education</b>  1 N. Old State Capitol Plaza  Ste 333  Springfield, IL 62701-1377  General info email: <a href="mailto:info@bhe.org">info@bhe.org</a>  Complaint hotline: 217-557-7359  Link to online complaint system: <a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a></p>	<p><b>Office of the Illinois Attorney General  Consumer Protection Bureau</b>  500 South Second Street  Springfield, IL 62701  Hotline: 1-800-386-5438 (Chicago); 1-800-243-0618 (Springfield);  1-800-243-0607 (Carbondale)  Website: <a href="http://www.ag.state.il.us/consumers/filecomplaint.html">http://www.ag.state.il.us/consumers/filecomplaint.html</a></p>
<p><b>Indiana</b></p>	<p><b>Indiana Commission on Proprietary Education</b>  101 West Ohio Street, Suite 300  Indianapolis, IN 46204-4206  Phone: 317-464-4400  Email: <a href="mailto:complaints@che.in.gov">complaints@che.in.gov</a>  Website: <a href="https://secure.in.gov/che/2744.htm">https://secure.in.gov/che/2744.htm</a></p>	<p><b>Office of the Indiana Attorney General  Consumer Protection Division</b>  Government Center South, 5<sup>th</sup> Floor  302 W. Washington Street  Indianapolis, IN 46204  Phone: 317-232-6330  Website: <a href="http://in.gov/attorneygeneral/2434.htm">http://in.gov/attorneygeneral/2434.htm</a></p>
<p><b>Iowa</b></p>	<p><b>Iowa College Student Aid Commission</b>  430 E. Grand Avenue, Fl 3  Des Moines, IA 50309  Website: <a href="https://www.iowacollegeaid.gov/content/forms-and-applications">https://www.iowacollegeaid.gov/content/forms-and-applications</a>  Online form: <a href="https://www.iowacollegeaid.gov/sdrf-start">https://www.iowacollegeaid.gov/sdrf-start</a></p>	<p><b>Office of the Attorney General of Iowa  Consumer Protection Division</b>  Hoover State Office Building  1305 E. Walnut Street  Des Moines, IA 50319-0106  Phone: 515-281-5926 or 888-777-4590 (outside of Des Moines metro area)  Email: <a href="mailto:consumer@iowa.gov">consumer@iowa.gov</a>  Website: <a href="https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint/">https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint/</a></p>
<p><b>Kansas</b></p>	<p><b>Kansas Board of Regents  Private Postsecondary and Out-of-State Education</b>  1000 S.W. Jackson, Suite 520  Topeka, KS 66612-1368  Website:  <a href="http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a></p>	<p><b>Office of the Attorney General of Kansas</b>  120 S.W. 10<sup>th</sup> Avenue, 2<sup>nd</sup> FL  Topeka, KS 66612  Complaint hotline: 1-800-432-2310  Website: <a href="http://ag.ks.gov/file-a-complaint">http://ag.ks.gov/file-a-complaint</a></p>

<p><b>Kentucky</b></p>	<p><b>CPE Consumer Complaint</b>  <b>Kentucky Council for Postsecondary Education</b>  1024 Capital Center Drive, Ste 320  Frankfort, KY 40601  Email: <a href="mailto:cpeconsumercomplaint@ky.gov">cpeconsumercomplaint@ky.gov</a>  Website: <a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a></p>	<p><b>Office of Attorney General</b>  <b>Consumer Protection Division</b>  1024 Capital Center Drive, Ste 200  Frankfort, KY 40601  Hotline: 1-888-432-9257 or 1-502-696-5389  Website: <a href="http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx">http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx</a></p>
<p><b>Louisiana</b></p>	<p><b>Louisiana Board of Regents</b>  <b>Attn: Student Complaint</b>  P.O. Box 3677  Baton Rouge, LA 70821-3677  Website: <a href="http://www.regents.la.gov/page/StudentComplaints">http://www.regents.la.gov/page/StudentComplaints</a></p>	<p><b>Louisiana Attorney General Office</b>  <b>Consumer Protection Section</b>  P.O. Box 94005  Baton Rouge, LA 70804-9005  Email: <a href="mailto:ConsumerInfo@ag.state.la.us">ConsumerInfo@ag.state.la.us</a>,  1-800-351-4889, or 225-326-6400  Website: <a href="http://www.ag.state.la.us/Article.aspx?articleID=36&amp;catID=0">http://www.ag.state.la.us/Article.aspx?articleID=36&amp;catID=0</a></p>
<p><b>Maine</b></p>	<p><b>Maine Department of Education</b>  <b>Attn: Complaints- Higher Education</b>  23 State House Station Augusta, ME 04333-0023  Phone: 207-624-6600  Email: <a href="mailto:Angel.loredo@maine.gov">Angel.loredo@maine.gov</a>  website:  <a href="http://www.maine.gov/doe/highered/sara/index.html">http://www.maine.gov/doe/highered/sara/index.html</a></p>	<p><b>Maine Attorney General</b>  <b>Consumer Information and Mediation Service</b>  6 State House Station  Augusta, ME 04333  <a href="mailto:Consumer.mediation@maine.gov">Consumer.mediation@maine.gov</a>  Website:  <a href="http://www.maine.gov/ag/consumer/complaints/index.shtml">http://www.maine.gov/ag/consumer/complaints/index.shtml</a></p>
<p><b>Maryland</b></p>	<p><b>Maryland Higher Education Commission</b>  <b>Academic Affairs - Student Complaints</b>  6 North Liberty Street, 10<sup>th</sup> Fl  Baltimore, MD 21201  Phone: 1-800-974-0203  Email: <a href="mailto:acadprop.mhec@maryland.gov">acadprop.mhec@maryland.gov</a>  Website:  <a href="http://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairs_departments.aspx">http://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairs_departments.aspx</a></p>	<p><b>Office of the Attorney General</b>  <b>Consumer Protection Division</b>  200 St. Paul Place  Baltimore, MD 21202  Hotline: 410-528-8662  Email: <a href="mailto:consumer@oag.state.md.us">consumer@oag.state.md.us</a>  Website: <a href="http://www.marylandattorneygeneral.gov/Pages/CPD/complaint.aspx">http://www.marylandattorneygeneral.gov/Pages/CPD/complaint.aspx</a></p>

Massachusetts	CW does not presently enroll residents of Massachusetts in any of its distance education programs.	
Michigan	<p><b>Michigan Department of Licensing and Regulatory Affairs Corporations, Securities &amp; Commercial Licensing Bureau</b> P.O. Box 30018 Lansing, MI 48909 Phone: 517-241-7000 Website: <a href="http://www.michigan.gov/lara/0,4601,7-154-61343_35414_60647_2739---,00.html">http://www.michigan.gov/lara/0,4601,7-154-61343_35414_60647_2739---,00.html</a> <i>Scroll down and you will find pdf on the left explaining process and providing form.</i></p>	<p><b>Michigan Department of Attorney General Consumer Protection Division</b> P.O. Box 30213 Lansing, MI 48909-7713 Phone: 517-373-1140 or toll-free 877-765-8388 Website: <a href="http://www.michigan.gov/ag/0,4534,7-164-17331-42077--00.html">http://www.michigan.gov/ag/0,4534,7-164-17331-42077--00.html</a></p>
Minnesota	<p><b>Minnesota Office of Higher Education Institutional Registration and Licensing</b> 1450 Energy Park Drive, Ste 350 St. Paul, MN 55108 Phone: 651-259-3975 or 1-800-657-3866 Email: <a href="mailto:betsy.talbot@state.mn.us">betsy.talbot@state.mn.us</a> Website: <a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a></p>	<p><b>Office of Minnesota Attorney General</b> 445 Minnesota Street, Ste 1400 St. Paul, MN 55101 Phone: 1-800-657-3787 or 651-296-3353 Website: <a href="https://www.ag.state.mn.us/Office/Complaint.asp">https://www.ag.state.mn.us/Office/Complaint.asp</a></p>
Mississippi	<p><b>Mississippi Commission on College Accreditation Attn: Student Complaint</b> 3825 Ridgewood Road Jackson, MS 39211-6453 Phone: 601-432-6372 Website: <a href="http://www.mississippi.edu/mcca/student_complaint_process.asp">http://www.mississippi.edu/mcca/student_complaint_process.asp</a></p>	<p><b>Mississippi Attorney General Office Consumer Protection Division</b> P.O. Box 22947 Jackson, MS 39225-2947 Phone: 601-359-4230 or 1-800-281-4418 Email: <a href="http://www.ago.state.ms.us/contact/">http://www.ago.state.ms.us/contact/</a> Website: <a href="http://www.ago.state.ms.us/forms/consumer-protection-complaint-form/">http://www.ago.state.ms.us/forms/consumer-protection-complaint-form/</a></p>

<p><b>Missouri</b></p>	<p><b>Missouri Department of Higher Education</b>  205 Jefferson Street  P.O. Bx 1469  Jefferson, MO 65102-1469  Phone: 1-573-526-1577  Website: <a href="http://dhe.mo.gov/policies/">http://dhe.mo.gov/policies/</a>  Click on "Complaint Resolution Policy" pdf document - note that you must call MDHE for a complaint form.</p>	<p><b>Missouri Attorney General's Office  Consumer Protection Division</b>  Supreme Court Building  207 W. High Street  P.O. Box 899  Jefferson City, MO 65102  Hotline: 1-800-392-8222; outside of MO, call 573-751-3321  Email: <a href="mailto:consumer.help@ago.mo.gov">consumer.help@ago.mo.gov</a>  Website: <a href="https://ago.mo.gov/divisions/consumer/consumer-complaints">https://ago.mo.gov/divisions/consumer/consumer-complaints</a></p>
<p><b>Montana</b></p>	<p><b>Montana University System  Office of the Commissioner of Higher Education</b>  P.O. Box 203201  Helena, MT 59620-3201  Phone: 406-444-6570  Website: <a href="http://mus.edu/MUS-Statement-of-Complaint-Process.asp">http://mus.edu/MUS-Statement-of-Complaint-Process.asp</a></p>	<p><b>Montana Department of Justice  Office of Consumer Protection</b>  P.O. Box 200151  Helena, MT 59620-0151  Phone: 406-444-4500 or 800-481-6896  Email: <a href="mailto:ContactOCO@mt.gov">ContactOCO@mt.gov</a>  Website: <a href="https://dojmt.gov/consumer/consumer-complaints/">https://dojmt.gov/consumer/consumer-complaints/</a></p>
<p><b>Nebraska</b></p>	<p><b>Nebraska Coordinating Commission for Postsecondary Education</b>  P.O. Box 95005  Lincoln, NE 68509-5005  Phone: 402-471-2847  Website: <a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a></p>	<p><b>Nebraska Attorney General, Consumer Protection Division</b>  2115 State Capitol  Lincoln, NE 68509  Consumer Protection Hotline: (800) 727-6432  Email: <a href="mailto:ago.consumer@nebraska.gov">ago.consumer@nebraska.gov</a>  Website: <a href="https://protectthegoodlife.nebraska.gov/file-consumer-complaint">https://protectthegoodlife.nebraska.gov/file-consumer-complaint</a></p>
<p><b>Nevada</b></p>	<p><b>Nevada Commission on Postsecondary Education</b>  8778 S. Maryland Parkway, Suite 115  Las Vegas, NV 89123  Phone: 702-486-7330  Email: <a href="mailto:mjwu@cpe.state.nv.us">mjwu@cpe.state.nv.us</a>  Website: <a href="http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm">http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</a></p>	<p><b>State of Nevada  Office of the Attorney General</b>  555 E. Washington Avenue, #3900  Las Vegas, NV 89101  Phone: 702-486-3420  Website: <a href="http://ag.nv.gov/Complaints/File_Complaint/">http://ag.nv.gov/Complaints/File_Complaint/</a></p>



<p><b>New Hampshire</b></p>	<p><b>New Hampshire Department of Education Division of Higher Education, Complaints</b> 101 Pleasant Street Concord, NH 03301 Phone: (603) 271-0256 Email: <a href="mailto:Edward.MacKay@doe.nh.gov">Edward.MacKay@doe.nh.gov</a> Website: <a href="http://education.nh.gov/highered/compliance-allegation.htm">http://education.nh.gov/highered/compliance-allegation.htm</a></p>	<p><b>Consumer Protection and Antitrust Bureau New Hampshire Office of the Attorney General</b> 33 Capitol Street Concord, NH 03301 Hotline: 1-888-468 or 603-271-3641 Email: <a href="mailto:DOJ-CPB@doj.nh.gov">DOJ-CPB@doj.nh.gov</a> Website: <a href="http://doj.nh.gov/consumer/complaints/index.htm">http://doj.nh.gov/consumer/complaints/index.htm</a></p>
<p><b>New Jersey</b></p>	<p><b>New Jersey Secretary of Higher Education Attn: Complaints</b> P.O. Box 542 Trenton, NJ 08625 Phone: 609-292-4310 Website: <a href="http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a></p>	<p><b>New Jersey Office of Attorney General Division of Consumer Affairs</b> 124 Halsey Street P.O. Box 45025 Newark, New Jersey 07101 Phone: 973-504-6200 Website: <a href="http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx">http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx</a></p>
<p><b>New Mexico</b></p>	<p><b>New Mexico Higher Education Department</b> 2048 Galisteo Street Santa Fe, NM 87505-2100 Phone: 505-476-8400 Website: <a href="http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx">http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx</a></p>	<p><b>New Mexico Office of the Attorney General Consumer &amp; Family Advocacy Services Division</b> P.O. Drawer 1508 Santa Fe, NM 87504-1508 Phone: 1-844-255-9210 or 505-490-4060 Website: <a href="http://www.nmag.gov/file-a-complaint.aspx">http://www.nmag.gov/file-a-complaint.aspx</a></p>

<p><b>New York</b></p>	<p><b>In-state students:</b>  <b>Office of College and University Evaluation</b>  <b>New York State Education Department</b>  EBA Room 969  89 Washington Avenue  Albany, NY 12234  Phone: 518-474-1551  Email: <a href="mailto:ocueinfo@nysed.gov">ocueinfo@nysed.gov</a>  website: <a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a></p> <p><b>(Out-of-state students, excluding Florida, taking online courses - contact information for New York SARA State Portal Entity):</b>  <b>Supervisor, Higher Education Programs</b>  <b>New York State Education Department</b>  89 Washington Avenue  Albany, NY 12234  Phone: 518-474-1551  Email: <a href="mailto:IHEauthorize@nysed.gov">IHEauthorize@nysed.gov</a></p>	<p><b>Office of the New York State Attorney General</b>  The Capitol  Albany, NY 12224-0341  General Helpline: 1-800-771-7755 (for calls made within New York)  Website: <a href="http://www.ag.ny.gov/complaint-forms">http://www.ag.ny.gov/complaint-forms</a></p>
<p><b>North Carolina</b></p>	<p><b>North Carolina Post-Secondary Complaints</b>  <b>c/o Assistant Director of Licensure</b>  <b>University of North Carolina General Administration</b>  910 Raleigh Road  Chapel Hill, NC 27514  Phone: 919-962-4558  Email: <a href="mailto:studentcomplaint@northcarolina.edu">studentcomplaint@northcarolina.edu</a>  Websites: <a href="http://www.northcarolina.edu/?q=complaints">http://www.northcarolina.edu/?q=complaints</a>  <a href="http://www.northcarolina.edu/sites/default/files/documents/student_complaint_policy.pdf">http://www.northcarolina.edu/sites/default/files/documents/student_complaint_policy.pdf</a></p>	<p><b>Consumer Protection</b>  <b>North Carolina Attorney General's Office</b>  Mail Service Center 9001  Raleigh, NC 27699-9001  1-877-566-7226 (residents within N.C.)/1-919-716-6000 (residents outside of N.C.)  Websites: <a href="http://www.ncdoj.gov/complaint.aspx">http://www.ncdoj.gov/complaint.aspx</a>  <a href="http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx">http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</a></p>

<p><b>North Dakota</b></p>	<p><b>Director of Distance Education &amp; State Authorization North Dakota University System State Authorization</b> 1815 Schafer Street, Suite 202 Bismarck, ND 58501-1217 Email: <a href="mailto:tanya.spilovoy@ndus.edu">tanya.spilovoy@ndus.edu</a> Website: <a href="http://www.ndus.edu/system/state-authorization/">http://www.ndus.edu/system/state-authorization/</a></p>	<p><b>Consumer Protection Division Office of Attorney General</b> Gateway Professional Center 1050 E. Interstate Avenue, Ste 200 Bismarck, ND 58503-5574 General inquiry: <a href="mailto:ndag@nd.gov">ndag@nd.gov</a> Phone: 1-800-472-2600 (within ND only) Website: <a href="https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints">https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints</a></p>
<p><b>Ohio</b></p>	<p><b>Ohio Department of Higher Education</b> 25 South Front Street Columbus, OH 43215-4183 Phone: 1-614-728-3095, Matt Exline Website: <a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a></p> <p><b>Ohio State Board of Career Colleges and Schools</b> 30 East Broad Street, Suite 2481 Columbus, OH 43215 Local 614-466-2752; toll-free 877-275-4219 Email: <a href="mailto:bpsr@scr.state.oh.us">bpsr@scr.state.oh.us</a> Website: <a href="http://scr.ohio.gov/ConsumerInformation/FilingComplaint.aspx">http://scr.ohio.gov/ConsumerInformation/FilingComplaint.aspx</a></p>	<p><b>Ohio Attorney General Consumer Protection Section</b> 30 E. Broad St., 14th floor Columbus, OH 43215-3400 Local 614-466-4986; toll-free 1-800-282-0515 Website: <a href="http://www.ohioattorneygeneral.gov/consumercomplaint">http://www.ohioattorneygeneral.gov/consumercomplaint</a></p>
<p><b>Oklahoma</b></p>	<p><b>Oklahoma State Regents for Higher Education</b> 655 Research Parkway, Ste 200 Oklahoma City, OK 73104 Phone: 405-225-9100 Website: <a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a></p>	<p><b>Office of Attorney General Public Protection Unit Attn: Investigative Analyst</b> 313 N.E. 21<sup>st</sup> Street Oklahoma City, OK 73105 Website: <a href="https://www.oag.ok.gov/oagweb.nsf/ccomp.html">https://www.oag.ok.gov/oagweb.nsf/ccomp.html</a></p>

Oregon	<p><b>Oregon Higher Education Coordinating Commission Private Postsecondary Education Office of Degree Authorization - Attn: Complaints</b> 255 Capitol Street NE Salem, OR 97310 General Inquiries phone: 503-378-5690 Email for general information: <a href="mailto:HECC@state.or.us">HECC@state.or.us</a> Website: <a href="http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx">http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx</a></p>	<p><b>Oregon Department of Justice</b> Hotline: Salem 503-378-4320; Portland 503-229-5576; toll-free 1-877-9392 Email: <a href="mailto:help@oregonconsumer.gov">help@oregonconsumer.gov</a> Website: <a href="http://www.doi.state.or.us/consumer/pages/hotline.aspx">http://www.doi.state.or.us/consumer/pages/hotline.aspx</a></p>
Pennsylvania	<p><b>Bureau of Postsecondary and Adult Education Pennsylvania Department of Education</b> 333 Market St, 12<sup>th</sup> Floor Harrisburg, PA 17126-0333 Email: <a href="mailto:RA-pls@pa.gov">RA-pls@pa.gov</a> Website: <a href="http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/College-and-Universities.aspx#tab-1">http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/College-and-Universities.aspx#tab-1</a> <i>Scroll to the bottom for "Student Complaints"</i></p>	<p><b>Pennsylvania Office of Attorney General Bureau of Consumer Protection</b> Strawberry Square, 15<sup>th</sup> Floor Harrisburg, PA 17120 Website: <a href="https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/Filing_a_complaint_with_the_Attorney_General's_Bureau_of_Consumer_Protection/">https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/Filing_a_complaint_with_the_Attorney_General's_Bureau_of_Consumer_Protection/</a></p>
Puerto Rico	<p><b>CW does not presently enroll residents of Puerto Rico in any of its distance education programs.</b></p>	
Rhode Island	<p><b>Rhode Island Office of the Postsecondary Commissioner (OPC)</b> 560 Jefferson Blvd, Ste 100 Warwick, RI 02886 Phone: 401-736-1100 Website: <a href="https://www.riopc.edu/page/student_complaint/">https://www.riopc.edu/page/student_complaint/</a></p>	<p><b>Rhode Island Department of Attorney General Consumer Protection Unit</b> 150 South Main Street Providence, RI 02903 Phone: 401-274-4400 Email: <a href="mailto:consumers@riag.ri.gov">consumers@riag.ri.gov</a> Website: <a href="http://www.riag.ri.gov/ConsumerProtection/About.php">http://www.riag.ri.gov/ConsumerProtection/About.php</a></p>

<p><b>South Carolina</b></p>	<p><b>South Carolina Commission on Higher Education</b>  1122 Lady St., Suite 300  Columbia, SC 29201  Phone: 803-737-3918  Email: <a href="mailto:submitcomplaint@che.sc.gov">submitcomplaint@che.sc.gov</a>  Website:  <a href="http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf">http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf</a>  Website:  <a href="http://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx">http://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx</a>  <i>scroll down to "Student Complaint Form"</i></p>	<p><b>South Carolina Department of Consumer Affairs</b>  2221 Devine St, Suite 200, P.O. Box 5757  Columbia, SC 29250-5246  Phone: 1-800-922-1594 or 1-803-734-4200  Email: <a href="mailto:scdca@scconsumer.gov">scdca@scconsumer.gov</a>  Website:  <a href="http://www.consumer.sc.gov/consumer/ComplaintInstructions/Pages/default.aspx">http://www.consumer.sc.gov/consumer/ComplaintInstructions/Pages/default.aspx</a></p>
<p><b>South Dakota</b></p>	<p><b>South Dakota Board of Regents  Academic Affairs</b>  <b>Attn: SARA - Student Complaints</b>  306 E. Capitol Avenue, Suite 200  Pierre, South Dakota 57501-2545  Website: <a href="https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx">https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx</a>  <i>Scroll down to "SARA Complaint Procedures"</i></p>	<p><b>South Dakota Office of Attorney General  Division of Consumer Protection</b>  1302 E. Highway 14, Suite 3  Pierre, SD 57501-8053  Phone: (605) 773-4400; 1-800-300-1986 (in-state only)  Email: <a href="mailto:consumerhelp@state.sd.us">consumerhelp@state.sd.us</a>  Website: <a href="http://consumer.sd.gov/contact.aspx">http://consumer.sd.gov/contact.aspx</a></p>
<p><b>Tennessee</b></p>	<p><b>Tennessee Higher Education Commission  Division of Postsecondary School Authorization</b>  <b>Attn: Complaints</b>  404 James Robertson Parkway, Suite 1900  Nashville, TN 37243  Phone: 1-615-741-5293  Website: <a href="https://www.tn.gov/thec/article/consumer-services">https://www.tn.gov/thec/article/consumer-services</a></p>	<p><b>Tennessee Division of Consumer Affairs</b>  500 James Robertson Pkwy, 5<sup>th</sup> Floor  Nashville, TN 37243-0600  Phone: 615-741-4737; if inside TN 1-800-342-8385  Website: <a href="http://attorneygeneral.tn.gov/cpro/filecomplaint.html">http://attorneygeneral.tn.gov/cpro/filecomplaint.html</a></p>
<p><b>Texas</b></p>	<p><b>Texas Higher Education Coordinating Board  Office of General Counsel</b>  P.O. Box 12788  Austin, TX 78711-2788  Website: <a href="http://www.riag.ri.gov/ConsumerProtection/About.php">http://www.riag.ri.gov/ConsumerProtection/About.php</a></p>	<p><b>Texas Office of the Attorney General  Consumer Protection Division</b>  P.O. Box 12548  Austin, TX 78711-2548  Website: <a href="https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint">https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint</a></p>

<p><b>Utah</b></p>	<p><b>Utah Office of the Commissioner for Higher Education</b>  <b>Utah System of Higher Education</b>  Board of Regents Building, The Gateway  60 South 400 West  Salt Lake City, UT 84111  Phone: 1-800-418-8757; local 801-321-7200  Website: <a href="https://higheredutah.org/submitcomplaints/">https://higheredutah.org/submitcomplaints/</a></p>	<p><b>Utah Division of Consumer Protection</b>  160 E. 300 South, 2<sup>nd</sup> Floor  P.O. Box 146704  Salt Lake City, UT 84114-6704  Website: <a href="http://consumerprotection.utah.gov/complaints/manual.html">http://consumerprotection.utah.gov/complaints/manual.html</a></p>
<p><b>Vermont</b></p>	<p><b>Vermont Agency of Education</b>  <b>Vermont Department of Education</b>  <b>Attn: Postsecondary Complaint</b>  120 State Street  Montpelier, VT 05620-2501  Website:  <a href="http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf">http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf</a></p>	<p><b>Vermont Attorney General's Office</b>  109 State Street  Montpelier, VT 05609-1001  Phone: 802-828-3171;  Email: <a href="mailto:ago.cap@vermont.gov">ago.cap@vermont.gov</a>  Website: <a href="http://ago.vermont.gov/focus/consumer-info.php">http://ago.vermont.gov/focus/consumer-info.php</a></p>
<p><b>Virginia</b></p>	<p><b>State Council of Higher Education for Virginia (SCHEV)</b>  101 N. 14<sup>th</sup> Street  James Monroe Building  Richmond, VA 23219  Phone: 804-225-2600  Website: <a href="http://schev.edu/index/students-and-parents/resources/student-complaints">http://schev.edu/index/students-and-parents/resources/student-complaints</a></p>	<p><b>Office of the Attorney General of Virginia</b>  <b>Consumer Protection Section</b>  202 North Ninth Street  Richmond, VA 23219  Hotline:  1-800-552-9963 (if calling from VA)  1-804-786-2042 (if calling the Richmond area or from outside VA)  Website: <a href="http://ag.virginia.gov/consumer-protection/index.php/file-a-complaint">http://ag.virginia.gov/consumer-protection/index.php/file-a-complaint</a></p>
<p><b>Washington</b></p>	<p><b>Washington Student Achievement Council</b>  917 Lakeridge Way  P.O. Box 43430  Olympia, WA 98504-3430  Phone: 1-360-753-7800;  Email: <a href="mailto:DegreeAuthorization@wsac.wa.gov">DegreeAuthorization@wsac.wa.gov</a>  Website: <a href="http://www.wsac.wa.gov/protecting-education-consumers">http://www.wsac.wa.gov/protecting-education-consumers</a></p>	<p><b>Washington State Office of The Attorney General</b>  <b>Consumer Protection Division</b>  800 5<sup>th</sup> Ave, Suite 2000  Seattle, WA 98104-3188  Phone: 1-800-551-4636 (in-state); 1-206-464-6684 (out-of-state)  Website: <a href="http://www.atg.wa.gov/contact-us">http://www.atg.wa.gov/contact-us</a></p>

<p><b>West Virginia</b></p>	<p><b>West Virginia Higher Education Policy Commission</b>  <b>Attn: Student Complaint - SARA</b>  1018 E Kanawha Blvd, Ste. 700  Charleston, WV 25301-2800  Website: <a href="http://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/">http://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/</a>  <i>Scroll down to near the bottom</i></p>	<p><b>West Virginia Office of the Attorney General</b>  <b>Consumer Protection Division</b>  P.O. Box 1789  Charleston, WV 25326-1789  Phone: 1-800-368-8808 or 304-558-8986   E-mail: <a href="mailto:consumer@wvago.gov">consumer@wvago.gov</a>   Website: <a href="http://www.ago.wv.gov/Pages/consumercomplaint.aspx">http://www.ago.wv.gov/Pages/consumercomplaint.aspx</a></p>
<p><b>Wisconsin</b></p>	<p><b>Wisconsin Educational Approval Board</b>  30 W Mifflin St., 9th Floor  P.O. Box 8696  Madison, WI 53708  Website: <a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a></p>	<p><b>Wisconsin Bureau of Consumer Protection</b>  2811 Agriculture Drive  P.O. Box 8911  Madison, WI 53708-8911  Phone: 1-800-422-7128  Email: <a href="mailto:DATCPh hotline@wi.gov">DATCPh hotline@wi.gov</a>  Website:  <a href="https://datcp.wi.gov/Pages/Programs_Services/DownloadConsumerComplaintForm.aspx">https://datcp.wi.gov/Pages/Programs_Services/DownloadConsumerComplaintForm.aspx</a></p>
<p><b>Wyoming</b></p>	<p><b>Wyoming Department of Education</b>  2300 Capitol Ave.  Hathaway Building, 2nd Floor  Cheyenne, WY 82002-0050  Website: <a href="https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/">https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/</a></p>	<p><b>Attorney General's Office</b>  <b>Consumer Protection Unit</b>  2320 Capitol Avenue  Cheyenne, WY 82002  Phone: 307-777-7841  Website: <a href="https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/">https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/</a></p>